

STEP 3

SUSTAINABLE GAS TO GRID ENTRY
CONNECTION

CUSTOMER APPLICATION

SUPPLEMENTAL INFORMATION

1.0 Our Application Process

1.1 Complete our Application form

The information you provide forms the basis for our connection offer, please ensure you check all details of your application.

Please provide as much information as possible especially all of the mandatory information, as this will form the basis of our approval paper and subsequent connection offer. It would also be helpful if you could indicate where you are in your planning application cycle

1.2 Application Validation and Acceptance

Once we have received your application, we will aim to validate your application within 2 working days. We will send you a letter confirming our acceptance of your application.

If in the event you deviate from the scope of your original application a new application will be triggered.

1.3 Your Connection Offer

Our application acceptance letter will provide an indicative date for you to expect your connection offer. We will do our best to meet your requirements but please bear in mind that it can take in the region of 3 months to provide a connection offer, dependent upon the complexities of your request.

Your connection offer will be valid for 45 days, and will set out both parties obligations for the on site works associated with the physical entry connection onto the gas network and will include our date for substantial completion of the works.

The principle of Interactive offers will also apply, for example, during the process of preparing and producing a new customer connection offer, National Grid will assess and identify whether the new offer will affect the terms of any other outstanding unsigned offers and/or applications.

1.4 Interactive Offers/Interactivity

Interactivity occurs where a customer connection offer due to be made would affect the terms of an outstanding unsigned customer offer, which is reliant upon the completion of the same entry connection point onto the network. National Grid refers to such offers as Interactive Offers.

1.5 Interactive Process

During the process of producing a new customer connection, National Grid will assess and identify whether the new offer will affect the terms of other outstanding unsigned offers and/or applications.

If an offer in production is identified to be affecting the terms of other outstanding unsigned offers, then, an interactive queue will be created. The interactive queue will be comprised of the affected parties and their position in the queue is determined by their clock start date.

The affected party with the earliest clock start date will be 1st in the queue, the affected party with the next earliest clock start date will be placed 2nd in the queue and so on.

- If two or more parties have the same clock start date then they will be given the same joint position in the queue.

- All affected parties will be notified by National Grid that their offers are classed as interactive and will receive a notice of interactivity letter informing them:
 - Their offer had become interactive.
 - The applicants position in the interactive queue as determined by their clock start date.
 - The process and allowable period for submitting acceptances.

Once notification has been issued that an offer has become interactive, National Grid will suspend the affected parties' right to accept their offer for 5 working days. This is known as the moratorium period and ends at 09:00 on the 6th business day.

After the moratorium period has ended, the revised offer acceptance period will commence and affected parties will be able to submit their acceptances.

National Grid will assess which offers have been received by email as at 17:00 each day after the moratorium period and the following principles will apply:

- Where two or more acceptances are received on the same day the affected party with the highest position in the interactive queue will be successful.
- If two or more affected parties have the same position in the interactive queue then the affected party who submits their acceptance first on the same day will be successful.

National Grid will notify all affected parties who have emailed back their acceptances whether they were successful or have had their offers withdrawn.

- Successful parties should send two signed, complete originals of each agreement, and ensure payments are made in line with those set out in the connection offer and letter.
- Both copies will be counter signed by National Grid and one copy will be returned.
- If in the event a successful party does not fulfil their payment obligations, then National Grid will withdraw the connection offer, and the 2nd affected party will be notified they are now first in the queue.

1.6 Planning permission

The customer is responsible for obtaining full planning permission within two (2) months of acceptance of this quotation. In the event that planning consent is not obtained within the 2 month timescale, National Grid reserves the right to withdraw or terminate the connection agreement.

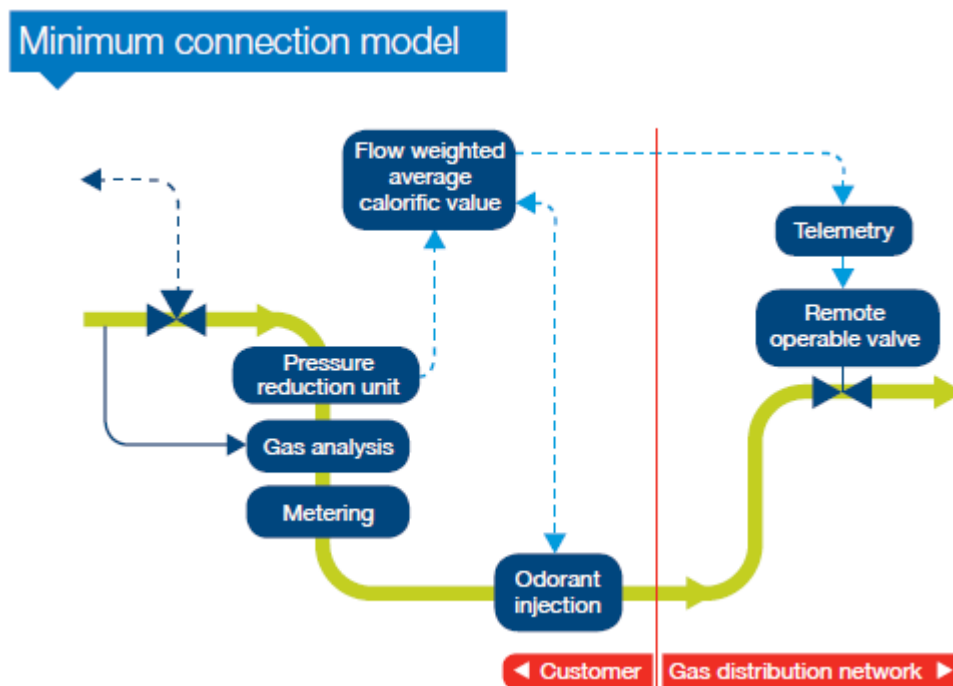
2.0 Our Entry Connection Models

National Grid currently provides two entry connection models onto its network, Minimum and Maximum connections, please refer to section 2.2

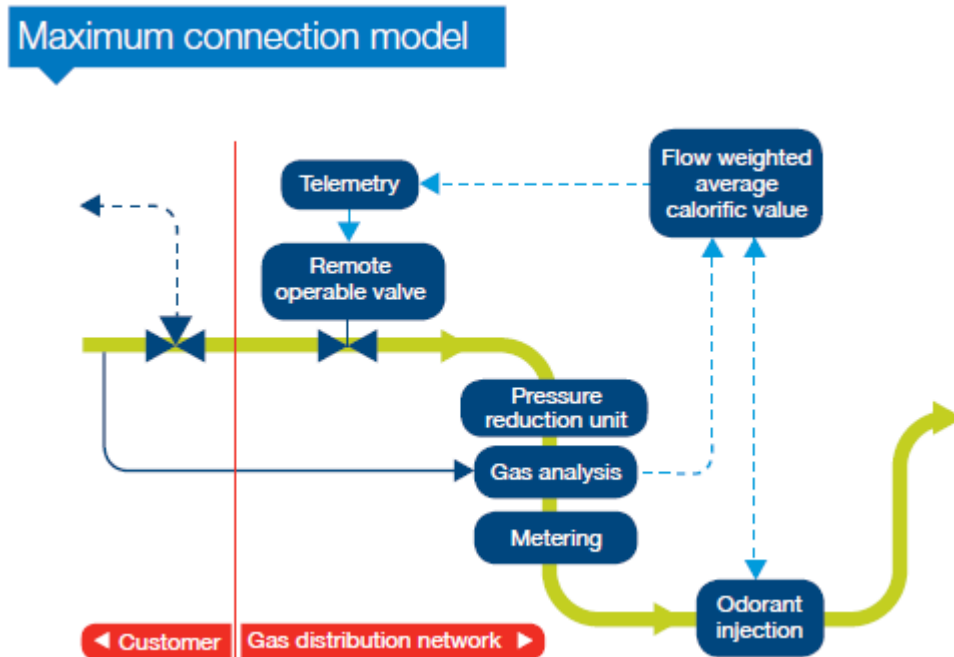
2.1 Our Network Operating Pressure

	Description	Network Operating Pressure
01	Medium Pressure	75mbar to 2 bar
02	Intermediate Pressure	3.5bar to 7 bar
03	Local Transmission	7bar to 38 bar

2.2 Minimum connection



2.2.1 Maximum connection



- **Minimum Connection**
- Enables customer choice/market competition
- Customer procures direct the Injection facility from our approved vendors.
- 3rd Party ownership, responsible for the operation and maintenance of the injection facility
- Network Entry Agreements – 3rd Party contractual operational requirements
- Supports Utility Infrastructure Service Provider (UIP) Connection arrangements for LTS and <7barg.

- **Maximum Connection**
- National Grid manages the end to end delivery of the connection
 - Injection facility procurement from our approved framework agreement
 - Connection Design
 - Pipeline connection
- National Grid will own, operate and maintain the injection facility

3.0 Useful References

3.1 Governmental Bodies

Departments of Energy and Climate	www.decc.gov.uk
Ofgem	www.ofgem.gov.uk
Health and Safety Executive	www.hse.gov.uk
Department for Environment, Food and Rural Affairs	www.defra.gov.uk
Gas Law Legislation	www.legislation.gov.uk/ukpga

If you would like any further information about the sustainable gas to grid entry connection process or have any questions feel free to contact one our team below:

3.2 Commercial/Contractual Customer Care Queries and Support

Andrea Godden, Sustainable Gas Contract Manager	07790 039 502
Nicky Kirk, Sustainable Gas Contract Officer	07721 647 840
Steven Haskayne, Stakeholder Specialist	07919 690 864

3.3 Technical Customer Care Queries and Support

Tina Mckie, Design Manager, Entry Connections	0782 567 6694
Nathan Turner, Sustainable Connections Specialist	0776 988 7360

Please provide any feedback
in respect of this document
to
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@nationalgrid.com